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To whom it may concern,

It has come to the attention of Infrared Industries, Inc. that an error was made on the identification placard on its IR8400D series analyzer. The IR8400D placard incorrectly displays a UL Mark. This product has not been evaluated by UL and displays an unauthorized UL Mark.

To be clear, the IR8400 analyzer has been certified to meet (ANSI/UL 61010-1, 2nd Ed., ISS.2004/07/12, Rev.2005/07/22 & CAN/CSA C222 No.61010-1, 2nd Ed., ISS.2004/07/12) specifications, the certification laboratory used was Intertek Testing Services NA, Inc. and not UL, LLC. The problem arises from the prior certification being done with UL, LLC and the artwork generated at that time utilizing the UL symbol. When the current certification was performed by Intertek Testing Services; the artwork for the IR8400D placard inadvertently went unchanged; incorrectly utilizing the UL symbol where it should have shown "ETL".

Infrared Industries sincerely apologizes for its error and any hardship that may result from nullifying this issue. Please contact us to resolve any concerns with your product.

Sincerely,

Mark Russell
CEO, Infrared Industries, Inc.